

**THE MUNICIPAL AUTHORITY OF  
THE BOROUGH OF WEST VIEW**

Water Department  
210 Perry Highway  
Pittsburgh, Pennsylvania 15229

**IMPORTANT**  
**CUSTOMER**  
**INFORMATION**

**2009**  
**FALL FLUSHING SCHEDULE**

Customer Service  
(412) 931-3500  
(412) 364-1257

## **General Customer Information**

The Spring and Fall Fire Hydrant Flushing program is a part of regular Authority operations and maintenance. The purpose is two-fold; flush the water mains and to check fire hydrant operation.

Discolored water is sometimes a side effect of this ongoing maintenance program. We strongly suggest that all customers check their water and the flushing schedule posted in your local newspaper, before laundering or using large quantities of water during this time.

If you experience discolored water or stained laundry, **DO NOT CONTINUE TO USE THE WATER.** Keep the laundry items damp until the water clears. Then use non-chlorine bleach to relaunder. **DO NOT USE CHLORINE BLEACH.** Soak the items for a few hours and relaunder with your regular detergent and the non-chlorine bleach.

The next page shows a proposed schedule of the municipalities that the service crews will be working in for the next five months. More specific information is available by calling Customer Service at 412-931-3500 or 412-364-1257. Thank you for your cooperation.

# Proposed Fall Flushing Schedule 2009

<u>Week</u>	<u>Beginning</u>	<u>Municipalities</u>
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Aug. 10	Bellevue, Avalon, Ben Avon, Ben Avon Hgts, Kilbuck, Ohio, West View, Ross	
Aug. 17	Bellevue, Avalon, Ben Avon, Ben Avon Hgts, Emsworth, Kilbuck, Ohio, West View, Ross	
Aug. 24	Emsworth, Ben Avon, West View, Ross, Ohio	
Aug. 31	Stowe, McKees Rocks, West View, Ross, McCandless, Bellevue	
Sept. 7	Stowe, McKees Rocks, 28th Ward, Ross, McCandless, Franklin Park, Bellevue	
Sept. 14	Stowe, McKees Rocks, 28th Ward, Kennedy, Ross, McCandless	
Sept. 21	Stowe, McKees Rocks, Kennedy, Ross, McCandless, Part of Shaler	
Sept. 28	Stowe, Kennedy, Ross, McCandless	
Oct. 5	Kennedy, McCandless, Franklin Park, Marshall, Robinson	
Oct. 12	McCandless, Franklin Park	
Oct. 19	McCandless, Franklin Park	
Oct. 26	McCandless, Franklin Park	
Nov. 2	Franklin Park, McCandless, Ohio, Ross, Sewickley Hills	
Nov. 9	Franklin Park, Ohio, Marshall, Pine, Sewickley Hills	
Nov. 16	Ohio, Pine, Kilbuck, Emsworth	
Nov. 23	Marshall, Pine, McCandless, Part of Hampton	
Nov. 30	Marshall, Pine, Cranberry, Bradford Woods	
Dec. 7	Marshall, Pine, Bradford Woods	
Dec. 14	Adams, Pine, Marshall	
Dec. 21	Adams, Pine, Marshall	
Dec. 28	Adams, Pine, Marshall	

PLEASE NOTE THAT THIS SCHEDULE IS SUBJECT TO CHANGE WITHOUT NOTICE AND MAY BE AFFECTED BY INCLEMENT WEATHER AND EMERGENCIES.

AS A REMINDER PLEASE POST THIS NOTICE BY YOUR LAUNDRY AREA.

THE FLUSHING SCHEDULE IS ALSO PUBLISHED WEEKLY IN THE FOLLOWING NEWSPAPERS:

**The Pittsburgh Post Gazette**  
**The Pittsburgh Tribune-Review**  
**The Green Sheet**

# Helpful Customer Service Information

## Need a Final Billing?

Be sure and provide at least twenty-four hours notice to the customer service department and **REMEMBER**, the inside actual water meter must be read for a final bill.

## Discolored Water?

If you should experience discolored water, with either the hot or cold water, please contact our Customer Service Department for assistance.

## Water Meter Readings

Actual water meters are usually installed inside the residence or property. The water meters should be read once a year for billing accuracy. The meter readers will leave a card notifying you that the meter must be read. If you have a remote reading device installed on the outside of your home (or business) you should be aware that this reading and the actual water meter reading should be matched.

## Customer Service Telephone

(412) 931-3500 or (412) 364-1257