

**THE MUNICIPAL AUTHORITY OF
THE BOROUGH OF WEST VIEW**

Water Department
210 Perry Highway
Pittsburgh, Pennsylvania 15229

IMPORTANT
CUSTOMER
INFORMATION

2009
SPRING FLUSHING SCHEDULE

Customer Service
(412) 931-3500
(412) 364-1257

General Customer Information

The Spring and Fall Fire Hydrant Flushing program is a part of regular Authority operations and maintenance. The purpose is two-fold; flush the water mains and to check fire hydrant operation.

Discolored water is sometimes a side effect of this ongoing maintenance program. We strongly suggest that all customers check their water and the flushing schedule posted in your local newspaper, before laundering or using large quantities of water during this time.

If you experience discolored water or stained laundry, **DO NOT CONTINUE TO USE THE WATER.** Keep the laundry items damp until the water clears. Then use non-chlorine bleach to relaunder. **DO NOT USE CHLORINE BLEACH.** Soak the items for a few hours and relaunder with your regular detergent and the non-chlorine bleach.

The next page shows a proposed schedule of the municipalities that the service crews will be working in for the next five months. More specific information is available by calling Customer Service at 412-931-3500 or 412-364-1257. Thank you for your cooperation.

Proposed Spring Flushing Schedule 2009

<u>Week</u>	<u>Beginning</u>	<u>Municipalities</u>
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Mar. 16	Bellevue, Avalon, Ben Avon, Ben Avon Hgts, Kilbuck, Ohio, West View, Ross	
Mar. 23	Bellevue, Avalon, Ben Avon, Ben Avon Hgts, Emsworth, Kilbuck, Ohio, West View, Ross	
Mar. 30	Emsworth, Ben Avon, West View, Ross, Ohio	
April 6	Stowe, McKees Rocks, West View, Ross, McCandless	
April 13	Stowe, McKees Rocks, 28th Ward, Ross, McCandless, Franklin Park	
April 20	Stowe, McKees Rocks, 28th Ward, Kennedy, Ross, McCandless	
April 27	Stowe, McKees Rocks, Kennedy, Ross, McCandless, Part of Shaler	
May 4	Stowe, Kennedy, Ross, McCandless	
May 11	Kennedy, McCandless, Franklin Park, Marshall, Robinson	
May 18	McCandless, Franklin Park	
May 25	McCandless, Franklin Park	
June 1	McCandless, Franklin Park	
June 8	Franklin Park, McCandless, Ohio, Ross, Sewickley Hills	
June 15	Franklin Park, Ohio, Marshall, Pine, Sewickley Hills	
June 22	Ohio, Pine, Kilbuck, Emsworth	
June 29	Marshall, Pine, McCandless, Part of Hampton	
July 6	Marshall, Pine, Cranberry, Bradford Woods	
July 13	Marshall, Pine, Bradford Woods	
July 20	Adams, Pine, Marshall	
July 27	Adams, Pine, Marshall	
Aug. 4	Adams, Pine, Marshall	

PLEASE NOTE THAT THIS SCHEDULE IS SUBJECT TO CHANGE WITHOUT NOTICE AND MAY BE AFFECTED BY INCLEMENT WEATHER AND EMERGENCIES.

AS A REMINDER PLEASE POST THIS NOTICE BY YOUR LAUNDRY AREA.

THE FLUSHING SCHEDULE IS ALSO PUBLISHED WEEKLY IN THE FOLLOWING NEWSPAPERS:

The Pittsburgh Post Gazette
The Pittsburgh Tribune-Review
The Green Sheet

Helpful Customer Service Information

Need a Final Billing?

Be sure and provide at least twenty-four hours notice to the customer service department and **REMEMBER**, the inside actual water meter must be read for a final bill.

Discolored Water?

If you should experience discolored water, with either the hot or cold water, please contact our Customer Service Department for assistance.

Water Meter Readings

Actual water meters are usually installed inside the residence or property. The water meters should be read once a year for billing accuracy. The meter readers will leave a card notifying you that the meter must be read. If you have a remote reading device installed on the outside of your home (or business) you should be aware that this reading and the actual water meter reading should be matched.

Customer Service Telephone

(412) 931-3500 or (412) 364-1257